Telehealth International Accreditation v2.0

RISK MANAGEMENT

T-RM 1: Regulatory Compliance Monitoring
  T-RM 1-1: Regulatory Compliance
T-RM 2: Emergency Management
  T-RM 2-1: Business Continuity
T-RM 3: Risk Management
  T-RM 3-1: Information Systems Risk Assessment
    and Reduction

OPERATIONS AND INFRASTRUCTURE

T-OPIN 1: Written Agreements
  T-OPIN 1-1: Written Agreements
T-OPIN 2: Delegation
  T-OPIN 2-1: Delegation Management
T-OPIN 3: Personnel Education and Training
  T-OPIN 3-1: Education and Training

CONSUMER PROTECTION AND EMPOWERMENT

T-CPE 1: Privacy and Security of Personal Health
  Information
  T-CPE 1-1: Privacy and Security of Information
T-CPE 2: Provider Credentialing
  T-CPE 2-1: Credentialing and Re-Credentialing
T-CPE 3: Clinical Director Requirements
  T-CPE 3-1: Clinical Director Requirements
T-CPE 4: Technical Director Requirements
  T-CPE 4-1: Technical Director Requirements
T-CPE 5: Complaints
  T-CPE 5-1: Complaints Process

PERFORMANCE MONITORING AND IMPROVEMENT

T-PMI 1: Quality Management Program
  PMI 1-1: Quality Management Program

TELEHEALTH OPERATIONS

T-OPS 1: Business Authorization
  T-OPS 1-1: Business Authorization
T-OPS 2: Scope of Services
  T-OPS 2-1: Scope of Services
T-OPS 3: Organizational Capacity
  T-OPS 3-1: Capacity
T-OPS 4: Site Assessment
  T-OPS 4-1: Site Assessment
T-OPS 5: Telehealth Technology
  T-OPS 5-1: Technology
T-OPS 6: Equipment Safety and Maintenance
  T-OPS 6-1: Equipment Safety and Maintenance
T-OPS 7: E-Prescribing
  T-OPS 7-1: E-Prescribing

PATIENT ENCOUNTERS

T-PE 1: Patient and Provider Identification
  T-PE 1-1: Patient and Provider Information
T-PE 2: Patient Consent
  T-PE 2-1: Consent
T-PE 3: Patient Billing, Third Party Coverage, and Fees
  Disclosures
  T-PE 3-1: Financial Disclosures
T-PE 4: Commercial Disclosures
  T-PE 4-1: Commercial Disclosures

CLINICAL CARE

T-CC 1: Clinical Practice Guideline Development
> T-CC 1-1: Guideline Development

T-CC 2: Clinical Practice Guideline Inclusions
> T-CC 2-1: Guideline Inclusions

T-CC 3: Patient Safety Protocols
> T-CC 3-1: Patient Safety Protocols

T-CC 4: Infection Prevention
> T-CC 4-1: Infection Prevention

T-CC 5: Clinical Triage
> T-CC 5-1: Triage

T-CC 6: Patient Clinical History
> T-CC 6-1: Clinical History

REPORTING PERFORMANCE MEASURES TO URAC

RPT 1: Reporting Performance Measures to URAC
> RPT 1-1: Reporting Performance Measures to URAC

MODULE: CONSUMER-TO-PROVIDER

T-C2P 1: Program Goals
> T-C2P 1-1: Program Goals

T-C2P 2: User Technology Proficiency
> T-C2P 2-1: Technology Proficiency

T-C2P 3: Patient-Provider Relationship
> T-C2P 3-1: Patient-Provider Relationship

T-C2P 4: Continuity of Care and Medical Record Documentation
> T-C2P 4-1: Documentation and Continuity of Care

T-C2P 5: Patient-Initiated Encounters
> T-C2P 5-1: Patient-Initiated Encounters

T-C2P 6: Patient Health Information and Education
> T-C2P 6-1: Information and Education

T-C2P 7: Program Evaluation
> T-C2P 7-1: Program Evaluation

MODULE: PROVIDER-TO-CONSUMER

T-P2C 1: Program Goals
> T-P2C 1-1: Program Goals

T-P2C 2: User Technology Proficiency
> T-P2C 2-1: Technology Proficiency

T-P2C 3: Patient-Provider Relationship
> T-P2C 3-1: Patient-Provider Relationship

T-P2C 4: Continuity of Care and Medical Record Documentation
> T-P2C 4-1: Documentation and Continuity of Care

T-P2C 5: Program Evaluation
> T-P2C 5-1: Program Evaluation

MODULE: PROVIDER-TO-PROVIDER

T-P2P 1: Program Goals
> T-P2P 1-1: Program Goals

T-P2P 2: User Technology Proficiency
> T-P2P 2-1: Technology Proficiencies

T-P2P 3: Patient-Provider Relationship
> T-P2P 3-1: Patient-Provider Relationship

T-P2P 4: Continuity of Care and Medical Record Documentation
> T-P2P 4-1: Documentation and Continuity of Care

T-P2P 5: Program Evaluation
> T-P2P 5-1: Program Evaluation