# REMOTE PATIENT MONITORING INTERNATIONAL ACCREDITATION v1.0

## MANDATORY REQUIREMENTS

RPM-MDY 1: Patient Identification
RPM-MDY 2: Clinical Service Lines and Disease Scope
    RPM-MDY 2-1: Clinical Service Lines and Disease Scope
RPM-MDY 3: Escalation Protocols
RPM-MDY 4: Regulatory Compliance Monitoring
RPM-MDY 5: Equipment Maintenance and Safety
RPM-MDY 6: Patient Consent
    RPM-QPS 6-1: Patient Consent Procedures

## BUSINESS REQUIREMENTS

RPM-BR 1: Business Requirements
    RPM-BR 1-1: Business Authorization
    RPM-BR 1-2: Scope of Services
    RPM-BR 1-3: Program Goals
    RPM-BR 1-4: Written Agreements
    RPM-BR 1-5: Delegation Management

## PROFESSIONAL OVERSIGHT

RPM-PO 1: Provider Credentialing
    RPM-PO 1-1: Provider Credentialing
    RPM-PO 1-2: Verification of Provider Credentials
    RPM-PO 1-3: Clinical Oversight Requirements
    RPM-PO 1-4: Technical Oversight Requirements

## QUALITY AND PATIENT SAFETY

RPM-QPS 1: Quality Management
    RPM-QPS 1-1: Quality Management Program
RPM-QPS 2: Education
    RPM-QPS 2-1: Patient Education
    RPM-QPS 2-2: Personnel Education
RPM-QPS 3: Complaints
    RPM-QPS 3-1: Complaints Process

## CLINICAL WORKFLOWS

RPM-CW 1: Clinical Workflows
    RPM-CW 1-1: Patient Monitoring
    RPM-CW 1-2: Continuity of Care and Medical Record Documentation
    RPM-CW 1-3: Infection Prevention

## TECHNOLOGY

RPM-TE 1: Technology Requirements
    RPM-TE 1-1: General Requirements
    RPM-TE 1-2: Functional Capacity
    RPM-TE 1-3: Software Requirements
    RPM-TE 1-4: Data Requirements
    RPM-TE 1-5: End User Technology Proficiency

## RISK MANAGEMENT

RPM-RM 1: Risk Management Program
    RPM-RM 1-1: Disaster Management
    RPM-RM 1-2: Facilities Management
RPM-RM 2: Confidential Health Information
    RPM-RM 2-1: Confidential Information Privacy and Security
RPM-RM 3: Disclosures
    RPM-RM 3-1: Patient Billing, Insurance Coverage, and Fees
    RPM-RM 3-2: Commercial Disclosures

**Re: New Regulatory Compliance Standard**

Dear URAC Prospects and Clients,

As the nation's leading health care accreditor, URAC values patient care and safety first. When we discover an improvement opportunity that could enhance patient safety within our standards, we work quickly to incorporate the additional knowledge into our programs.

Therefore, URAC has introducing a new regulatory compliance Standard. Effective immediately, this new Standard will apply to all current, non-deemed applications, accreditations and certifications. Although we expect immediate compliance with this Standard, we will not be asking for any additional documentation at this time. As new versions of programs are released, this Standard will be built into the program requirements and documentation will be submitted on Desktop.

Attached you will find the Standard language (see Attachment A). As a requirement of this Standard, organizations must remain in good standing with any issuing body/agency for all permits, licenses, registrations and/or charters held by the organization. If at any time during the accreditation or certification cycle this Standard is identified as "Not Met," the finding(s) will be presented to the Accreditation Committee for review and final determination of status.

If you have any further questions, please reach out to Product Development Department at productdevelopment@urac.org.

Sincerely,
Jenn Richards, PharmD, JD, CSP
Product Development Principal
Email: productdevelopment@urac.org

# Attachment A: URAC's New Regulatory Compliance Standard

## Standard: Regulatory Compliance

The organization maintains compliance with applicable jurisdictional laws and regulations.

### Regulatory Compliance

The organization:

a. Maintains compliance with applicable laws, regulations and requirements from any relevant jurisdictions